



Dear Guest,

Welcome to Club Pollentia Resort & Spa.

You are member of an exclusive guests group: **VIP Guest**.

**Now you have access to exclusive services:**

- **VIP Card:** You can use it as a payment method inside the resort without worry to carrying cash.
- **Priority Check-In service.** Forget queues. Just go to the VIP SERVICE desk.
- **Priority Bellboy:** Start your holidays in style.
- **Special Gift:** You will find exclusive amenities in your room.
- **Welcome Drink:** During the check-in process, you will gladly be invited to a welcome drink. Enjoy our hospitality from the very first minute.
- **VIP Spa Access:** Free access to the brand new Spa. Over 3.000 sq. of exclusivity with awesome views over the sea.
- **VIP zone in the Luna Bar terrace.** An exclusive zone for our VIP guests.
- **Exclusive Swimming Pool Towels:** We have chosen the best materials for your comfort.
- **Easy Check-Out:** We want to make your last day as easy as we can. We will help you with the Check. Out process.
- **Direct line:** If you have a Whatsapp profile, you will be able to be in contact with us anytime directly just by sending a text message to the cell-phone number: +34 637 489 422.

Kind regards,

VIP Guest Service  
dutymanager.clubpollentia@portblue.com